

# NYSEG Conducting State and Federal Mandatory Inspections on Gas Meters

*Inspections are ongoing throughout the year to support safe delivery of natural gas into homes and businesses*

*Part of State Public Service Commission requirement*

**BINGHAMTON, N.Y. — August 24, 2023 —** New York State Electric & Gas (NYSEG) will be in neighborhoods across the region inspecting natural gas meters that are located inside homes and businesses. This is a federal and state requirement that supports safe delivery of natural gas to homes and businesses.

There are approximately 63,000 indoor meters in NYSEG’s service territory. Of those, 10,000 are due to be inspected this year. Inspectors will use a device to detect any gas leakage and complete a visual inspection for corrosion on all exposed piping up to the natural gas meter inside your home and business.

“Any number of issues can go unnoticed if our gas infrastructure isn’t inspected,” said Chris Hepler, manager of NYSEG Gas Operations Technical Services. “Excessive corrosion, abnormal operating conditions, and leaks are just a few of the issues that could pose a problem for customers and property if the inspections don’t identify them for resolution.”

NYSEG employees and qualified contractors will perform the inspections. They will identify themselves and show green or yellow company identification badges before entering your home. NYSEG encourages customers to always ask to see the ID of any employee and contractor. You can expect to see inspectors in your neighborhood Mondays through Saturdays. The inspection will take approximately 10 minutes to complete.

If you are not available or we are unable to access the meter, we will leave an informational card and schedule a second visit. If we are unable to gain access to a meter, gas service could be shut off until it is deemed safe, and customers may be charged a \$100 fee. You can learn more about the inspections here [Gas Safety Inspections - NYSEG](#)

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**About NYSEG:** New York State Electric & Gas Corporation (NYSEG) is a subsidiary of Avangrid, Inc. Established in 1852, NYSEG operates approximately 35,000 miles of electric distribution lines and 4,500 miles of electric transmission lines across more than 40% of upstate New York. It also operates more than 8,150 miles of natural gas distribution pipelines and 20 miles of gas transmission pipelines. It serves approximately 894,000 electricity customers and 266,000 natural gas customers. For more information, visit [www.nyseg.com](http://www.nyseg.com).

**About Avangrid:** Avangrid, Inc. (NYSE: AGR) aspires to be the leading sustainable energy company in the United States. Headquartered in Orange, CT with approximately \$41 billion in assets and operations in 24 U.S. states, Avangrid has two primary lines of business: networks and renewables. Through its networks business, Avangrid owns and operates eight electric and natural gas utilities, serving more than 3.3 million customers in New York and New England. Through its renewables business, Avangrid owns and operates a portfolio of renewable energy generation facilities across the United States. Avangrid employs more than 7,500 people and has been recognized by JUST Capital in 2021, 2022 and 2023 as one of the JUST 100 companies – a ranking of America’s best corporate citizens. In 2023, Avangrid ranked first within the utility sector for its commitment to the environment. The company supports the U.N.’s Sustainable Development Goals and was named among the World’s Most Ethical Companies in 2023 for the fifth consecutive year by the Ethisphere Institute. Avangrid is a member of the group of companies controlled by Iberdrola, S.A. For more information, visit [www.avangrid.com](http://www.avangrid.com).



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**Media Contact:**

Alexis Arnold

[alexis.arnold@avangrid.com](mailto:alexis.arnold@avangrid.com)

585.953.3159